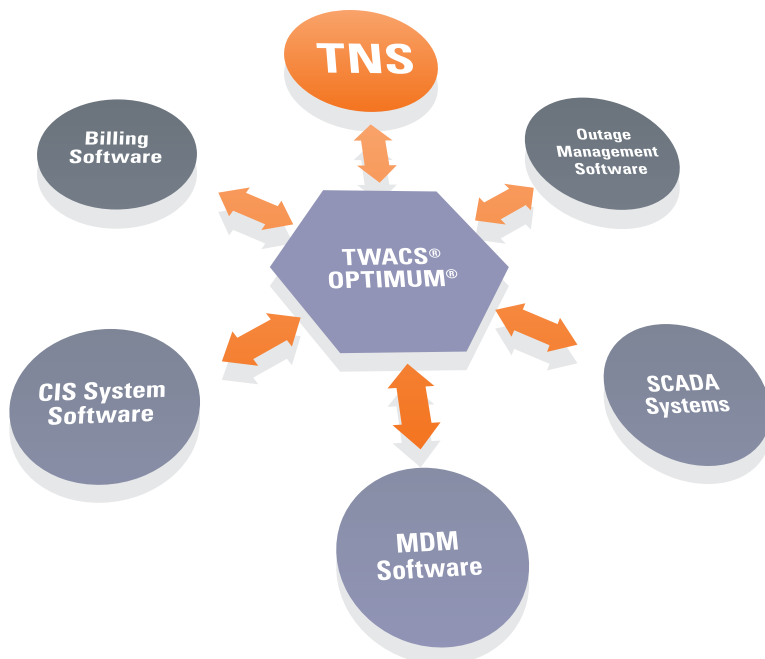


TWACS® OPTIMUM®

MULTISPEAK® COMPLIANT INTEGRATION SOFTWARE

Integrate utility applications to the TWACS AMI system and get timely access to the data needed to effectively manage power outages, perform restorations, improve customer service, and more.

TWACS OPTIMUM enables utilities to use the industry-accepted software standard MultiSpeak to facilitate interoperability of third-party business and automation applications. OPTIMUM provides web-service integration, allowing multiple departments within a utility to connect to the TWACS AMI system, and empowering them to deliver an improved level of service.



TWACS OPTIMUM delivers:

Improved customer support

Allow in-house CIS to verify power at locations, disconnect and reconnect remotely, read meters on-demand, and view stored usage data

Automated meter installation and replacement

Update meters in the TWACS system using the standard service order process of the in-house CIS system

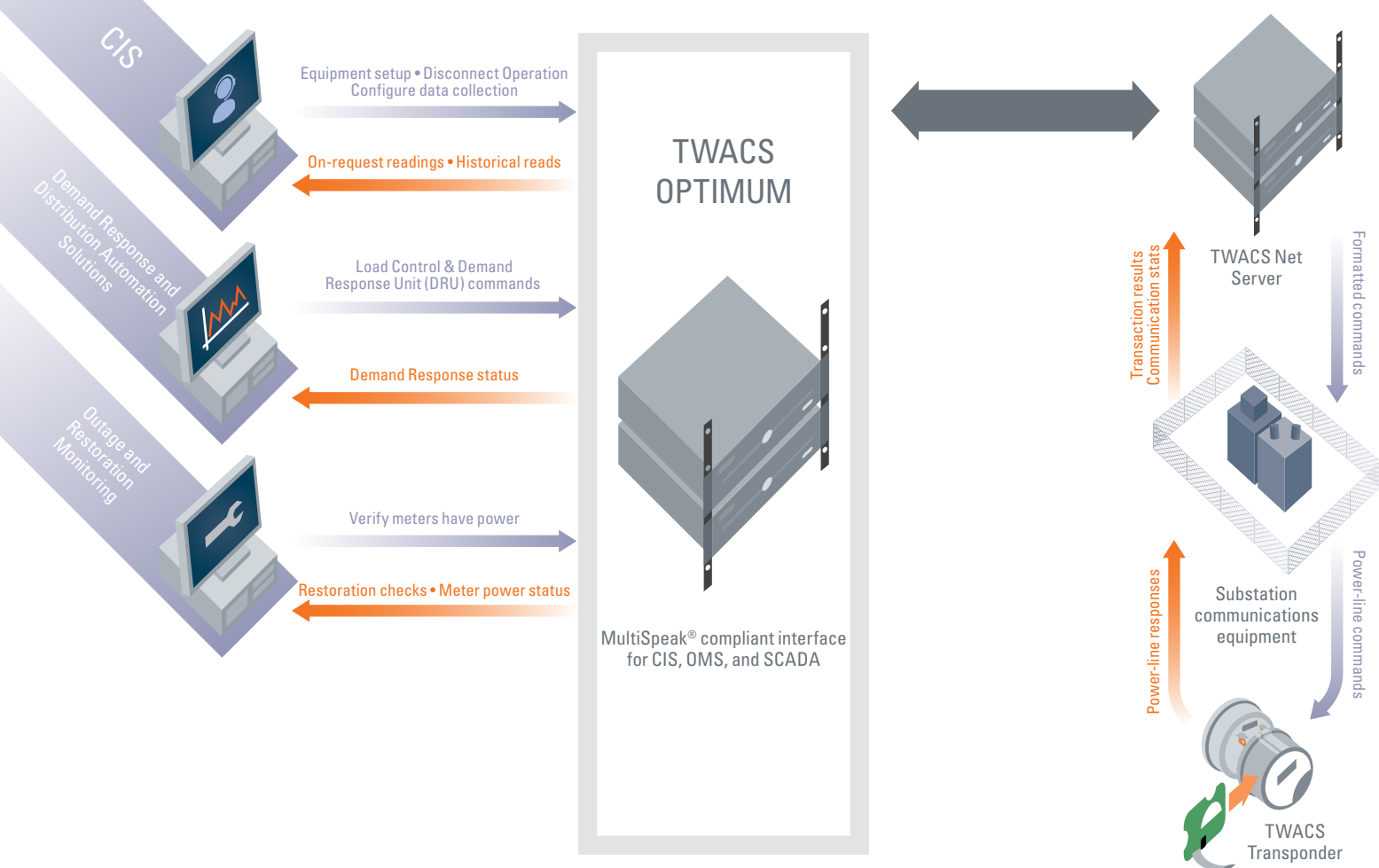
Outage verification

Integrate outage management systems with TWACS technology, determine extent of outages, and verify restoration

Demand response equipment operations

Link demand-response applications for integrated control over critical power or price periods

TWACS OPTIMUM System Diagram



Utilities can simply "plug" a TWACS OPTIMUM-based services machine into its internal network and have instant integration with third-party software vendors, provided these vendors have subscribed to the web series applications.

(Some interfaces require additional software to work.)



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