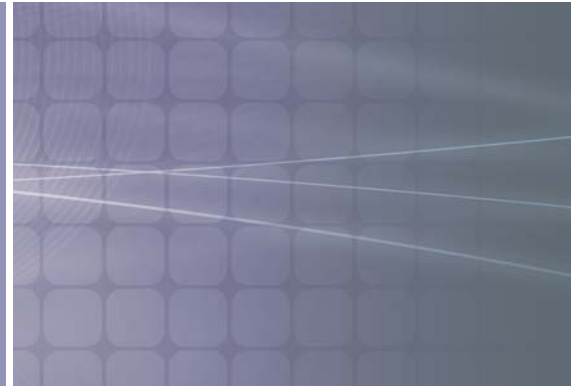


TWACS® IHD

IN-HOME DISPLAY



Improve customer service by communicating directly with your customers.

The TWACS IHD (In-Home Display) receives messages, alerts, billing, and account-status information directly to customers. When combined with the UtiliSales™ master system software, this simple plug-in demand response component keeps customers informed so they can make money- and energy-saving decisions.



The TWACS IHD delivers

Demand response notification

Provides time-of-use and critical peak pricing data, which allow customers to make informed usage decisions

Prepayment support

Offers a simple and straightforward means to keep prepayment customers aware of their balance and warn them before their power is interrupted

Standard billing

Informs customers of their bill balance and usage

Alert and notification services

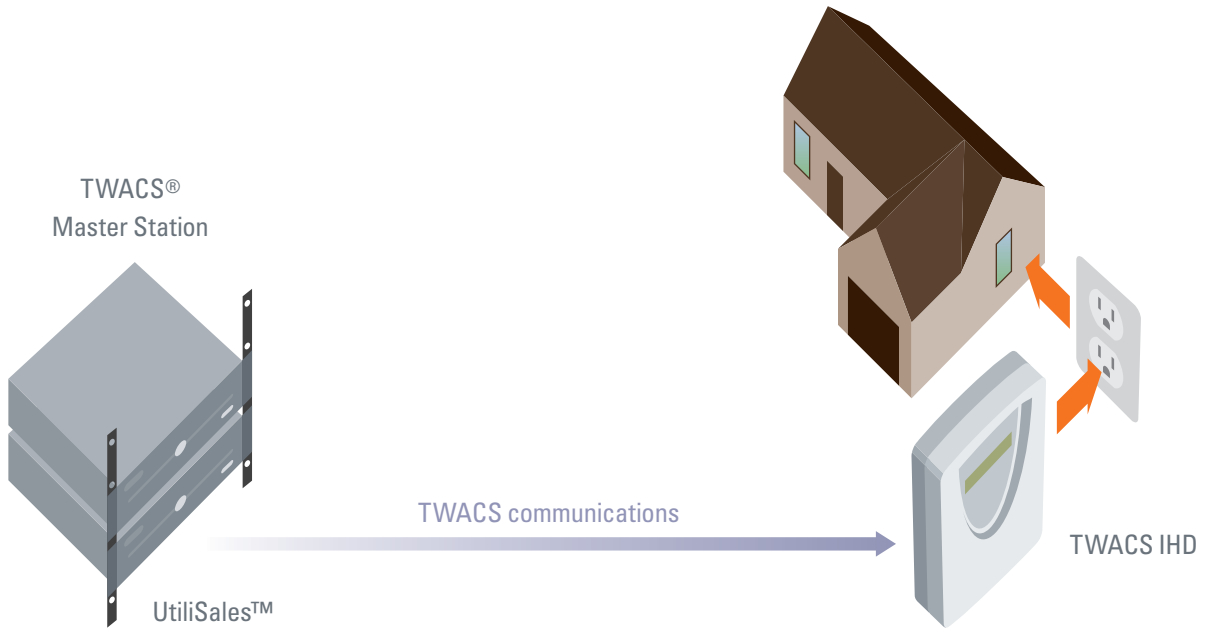
Improves communications by providing custom messages that can assist in customer service or notification of pending service work

Multiple language support

Supports English, Spanish, and French, with both visual and audible alerts

Easy deployment

Plugs into standard electrical outlets



- Standard TWACS IHD displays**
- Account balance
 - Average daily use
 - Daily or monthly cumulative usage
 - Pending peak
 - Active peak

02-21-06 2:55AM
Bal: \$81.92

Active Peak:
\$0.37692/kWh



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