

TWACS® Prepayment Solution

The TWACS Prepayment Solution delivers a cost-effective and flexible way to collect payment in advance of customer usage. Recover debt, eliminate meter reading and billing, and better serve customers while protecting – and even increasing – revenue.

Prepayment technology provides meter control through a TWACS DSI (disconnect switch interbase) device or a board integrated into the meter. An in-home display updates consumers as to usage and account balances, and transactions and updates are managed by Aclara's UtiliSales software, a customer-information system, or other third-party application. Utilities accept payments over any network connection or by telephone – special kiosks are not required.



The TWACS Prepayment Solution delivers:

Customer choice

Provides an option for renters, college students, and other frequent movers

Convenience

Simplifies connection and disconnection of service; eliminates credit checks

Consumer control

Makes budgeting easier and encourages customers to manage power usage

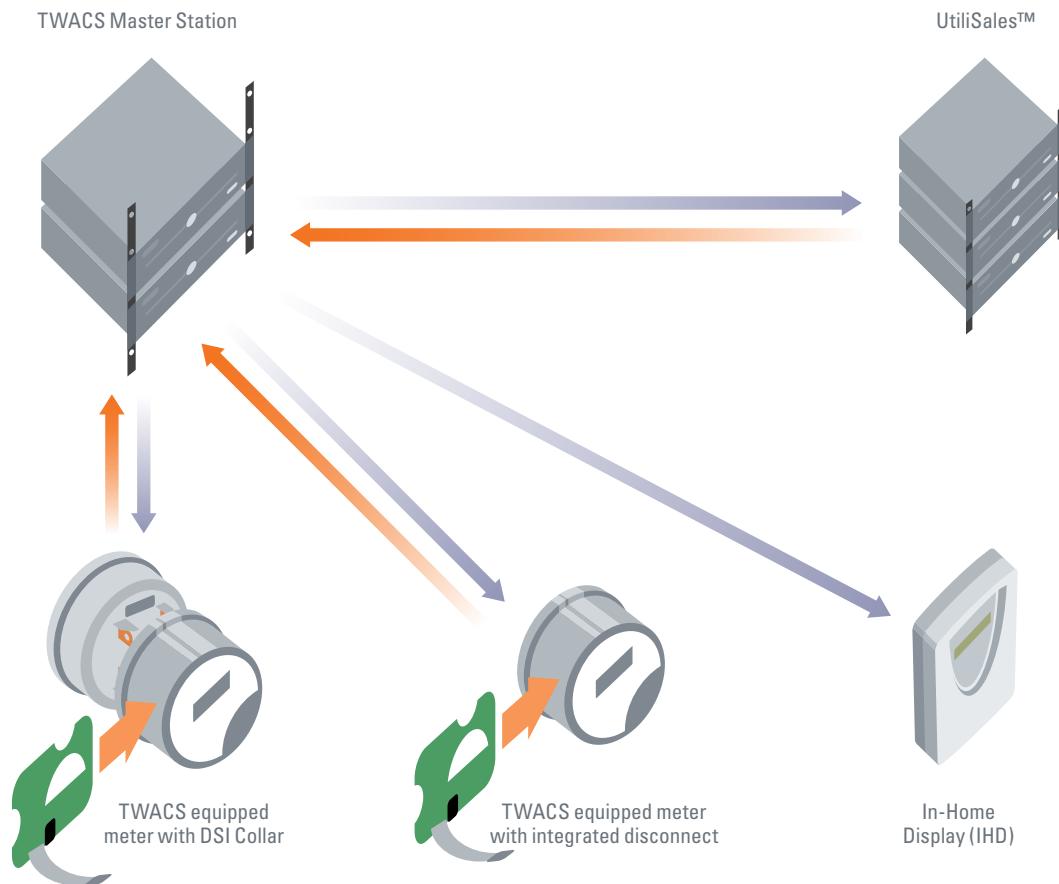
Network communications

Updates account details through an in-home display

Vending options

Collects payments via automated telephone service, websites, or cash registers

The TWACS Prepayment Solution



Compatible with any TWACS-equipped meter, the TWACS prepayment solution provides customer-friendly debt recovery and greater feedback and control.

Customers

Say no to...

- The need for electricity deposits
- Late payments and reconnection charges
- The likelihood of bank overdrafts and returned check charges

And yes to...

- Paying for power in smaller increments
- Convenience and simplified budgeting
- An in-home display for account status, balance, messages, and alerts
- Awareness and control of energy usage

Utilities

Say no to...

- Meter reading and billing
- Late payments
- Bad debt
- Electricity theft

And yes to...

- Debt recovery
- Improved cash flow
- Lower administrative costs and overhead
- Demand response for peak periods
- Increased customer involvement and usage awareness



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