

Allegheny Power Launches Aclara Energy Analysis Software to Its Maryland Customers

Wellesley – November 19, 2009 – Aclara, a leader in Intelligent Infrastructure[™] solutions for utilities, announces that Allegheny Power has deployed Aclara Energy Analysis software, one of the industry-leading ENERGYprism[®] customer-care solutions, to help customers in Maryland understand how they use power and identify ways they can save energy and money.

Allegheny Power is offering Aclara's easy-to-use, web-based Energy Analysis application as part of its Watt Watchers program, which helps customers learn more about saving energy and money. The online application is one of three home-performance programs Allegheny offers. The other two involve a walk-through consultation and report or a comprehensive in-home analysis that includes a blower-door test. In addition, Watt Watchers provides rebates for the purchase of new energy efficient appliances, recycling of old appliances, and home-energy checkups and weatherization programs for low-income families.

"We are proud to have Allegheny Power join the growing list of utilities offering our Energy Center application to their customers. The software supports the investment already made by Allegheny Power in energy efficiency programs and customer service," said Dave Zabetakis, General Manager of Aclara Software Inc. "We look forward to continuing our work with Allegheny Power as it extends this capability and others into its full service area."

Allegheny Power has identified Aclara as a strategic partner in its effort to build out the web functionality that will deliver the long-term value of meter and billing data to its residential customer base. Beyond the initial Maryland launch, Aclara will work with Allegheny Power to deliver future enhancements through 2011 in bill analysis, presentation of advanced metering infrastructure data, and rates analysis throughout its service territory.

Aclara is the world's leader in providing utility customers with monitoring tools that help them understand how much energy they are using in their homes. Over 53 million residential and 9.5 million business customers today benefit from access to Aclara's customer-care applications software applications. Aclara customer-care applications are already used by five major utilities in the states Allegheny Power serves including Pepco (MD), FirstEnergy (PA), Philadelphia Gas Works (PA), PPL Electric Utilities (PA), Philadelphia Gas Works (PA), and Dominion (PA, VA and WV).

For media inquiries:

Nancy E. Talley
Marketing Communications Manager
440-528-7287
ntalley@aclara.com

About Aclara

The Aclara brand represents the industry's leading Intelligent Infrastructure[™] technologies for providing device networking, data-value management, and customer communications to water, gas, and electric utilities globally. Over 500 utilities in nine countries rely on proven Aclara solutions to connect with their customers. Aclara is part of the Utility Solutions Group of ESCO Technologies Inc. (NYSE: ESE), St. Louis. Create Your Intelligent Infrastructure[™]. www.Aclara.com.